



04 June 2021

Dear valued customers,

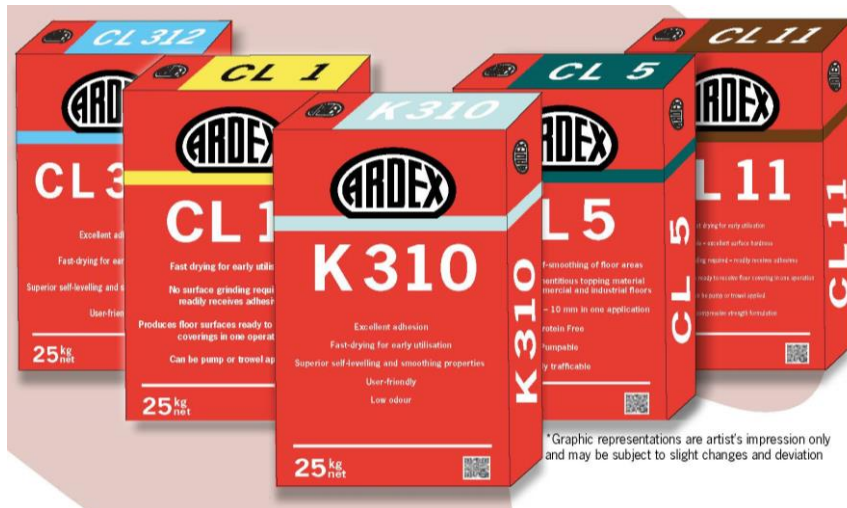
Re: ARDEX Announcement on Packaging Upgrade

Thank you for your support and trust in ARDEX products. Your trust is the best affirmation of our products and the greatest motivation for us as we pursue higher product and service quality.

To establish a consistent brand image and provide more specialised and accurate product options, we will be upgrading the below packaging in stages from 10th June 2021.

1. ARDEX K 310
2. ARDEX CL 1
3. ARDEX CL 11
4. ARDEX CL 312
5. ARDEX CL 5

A sample of the new packaging is shown in the below picture,



We are phasing in the new packaging while using up the old one to save resources and avoid any wastage. This transition to new packaging will occur over several months for different products. During this time, there will be a mix of current and new packaging on the shelf.

Please do not hesitate to contact your respective salesperson in charge should you require further clarification.

Once again, thank you for your support and trust in ARDEX!

Best Regards,

Emily Ng
Product Manager